

Policy 7.01 Plan and Progress Report

Updated 02/21/2014

Timeframe: July 1, 2014 through June 30, 2015

*This is a draft plan, not yet approved by Yakama HEW and Law & Order Committee

ESA Division: Division of Child Support

Region 1

Tribe(s): Confederated Tribes and Bands of the Yakama Nation

FO: Yakima DCS

RAIO(s):

Annual Due Date: April 2 (Submit Regional Plan to the Assistant Secretary) and April 30 (submit Assistant Secretary's Plan to OIP)

Implementation Plan				Progress Report
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff and Target Date	(5) Status Update for the Fiscal Year
1. Maximize the efficiency of communication between the Yakima DCS Field Office and the Yakama Nation	1.1 Increase use of updated DCS informational flyers	Improve customer services through increased information on child support services.	Abel French, Juan Ramirez -Ongoing	Flyer was developed and posted at various locations throughout the Yakama Nation.
	1.2 Conduct child support outreach on Yakama Nation Reservation	Educate and inform attendees about child support services and processes. Follow up with specific case requests as needed.	Abel French, Juan Ramirez	DCS Tribal Relations Team expressed an interest in attending meetings. June 7, 2013 DCS information booth set up at Yakama Nation 158 th Treaty Day Commemoration & Cultural Center 33 rd Anniversary Staffed by Juan Ramirez, Richard Betancourt and Camille Little. July 7, 2013 Abel; Juan and Dennis attended the First Return Sockeye Ceremony at Lake Cle Elum
	1.3 Meet with Yakama Nation Administrators regularly including representatives from OIP to develop DCS – Region 1 DSHS Administrative Policy 7.01 Plan.	Foster consultation, communication and collaboration.	Abel French, Juan Ramirez -Ongoing	April 22, 2013 Camille Little, Richard Betancourt and Juan Ramirez attended the CSD 7.01 at Nak Nu We Sha where DCS was allowed to present again (2 nd year) to YN Officials, HEW Committee Chairman, Sam Jim Sr., Council members, Warren Spencer, Raymond Smatlowit, and Tribal Director, Philip Burdeau with Tribal Caseload information, a copy of DCS 7.01 plan and a brief report of continued child support services to YN community

	<p>1.4 Facilitate Genetic Testing for Yakama Nation parents that have a DCS case and are required by Tribal Court Order to obtain genetic testing.</p> <p>1.5 Participate in planning and implementation of the Native American Career Fair, Tribal WorkFirst Conference, Local Planning Area (LPA) meetings, Special Coming Together Conference sponsored by the Yakama Nation. Attend Yakama Nation Preparedness Conference</p>	<p>Establish paternity for more children and offer easier accessibility to DCS program services.</p> <p>Increase DCS program knowledge in the Yakama Nation community. Make DCS services more accessible.</p> <p>Outreach & networking</p>	<p>Abel French, Juan Ramirez, -Ongoing</p> <p>Abel French, Juan Ramirez -Ongoing</p> <p>March 5-7, 2013</p>	<p>in Yakima and at YN on Thursdays. Also in attendance was Ray Olney, Nak Nu We Sha Program Manager. Jun 18, 2013 Abel French attended Joint DSHS 7.01 meeting at Nak-Nu-We-Sha. February 21, 2014 Camille Little, Dennis Gough, Richard Betancourt, Abel French and Juan Ramirez, with Janet Gone, Regional Manager Office of Indian Policy attended DCS 7.01. YN Tribal Council members present were Warren Spencer, Sam Jim, Richard George, also Betty Nason, Acting TAD, Joanna Meninick, General Council Chairwoman, Ted Strong, Chief Judge, Tamara Saluskin, Deputy Director Justice Services. DCS presented summary of DCS services, went over 7.01 plan and inquired about the status of Retrocession. Possible future quarterly meeting with Tribal Council to work out MOU that was discussed two years ago.</p> <p>Genetic testing is facilitated by Tribal Team and submitted to Lab Corp for processing. Tests are only done if the parties are ordered to do so through the YN Tribal Court for child support purposes. The genetic testing occurs at the DCS Outstation located at the Yakama Nation business campus in Toppenish, WA. Or other designated place.</p> <p>Abel French is recognized at the Yakama Nation as a resource in child support matters. He continues to be invited to contribute a DCS program service report that has been included in the YN Annual General Council Report from 2007 to 2013. Invitation received to attend Conference.</p>
<p>2. Ensure efforts are made to recruit/hire American Indian staff reflective of the service population.</p>	<p>2.1 Distribute recruitment bulletins and job announcements to the Yakama Nation Dept. of Personnel and/or Yakama Nation IT Staff for Yakama.com Network distribution.</p>	<p>Notifications of job openings become available. A diverse workforce is hired.</p>	<p>Abel French, Juan Ramirez, Richard Betancourt and DSHS Human Resources Division</p>	<p>Ongoing.</p>

<p>3. <i>Identify outstanding issues/gaps in service and develop performance expectations, which can be implemented, monitored and evaluated.</i></p>	<p>3.1 DCS Outstation on Thursdays helps an average of two clients per hour, either in person or on the telephone.</p>	<p>Improve accessibility to the Yakama Nation community of DCS services.</p>	<p>Abel French, Juan Ramirez -Ongoing</p>	<p>We provide direct DCS services to customers from 9am to 3pm every Thursday at the DCS Outstation located on the Yakama Nation Indian Health Services Annex in Toppenish, WA. Oftentimes referrals are made to other social services pending the needs of the DCS customers.</p>
	<p>3.1a Ensure coverage at DCS Outstation at the Yakama Nation every Thursday of each week.</p>	<p>Timely and accessible DCS customer service.</p>	<p>Abel French, Juan Ramirez Richard Betancourt Dennis Gough</p>	<p>Ongoing</p>
	<p>3.2 Update Indian Owned Business and Enterprise List for Yakama Nation to be included in SEMS Web TI Screen.</p>	<p>Update periodically as needed.</p>	<p>Abel French & Juan Ramirez -Ongoing</p>	<p>Ongoing.</p>
<p>4. <i>Act as a resource to the Yakama Nation's ability to develop their own IV-D program & respect the sovereignty of the Yakama Nation</i></p>	<p>4.1 Facilitate the discussions of local Tribal-State agreements.</p>	<p>Act as a resource to the Yakama Nation and Region X Office of Support Enforcement.</p>	<p>Abel French & Juan Ramirez Richard Betancourt Dennis Gough</p>	<p>Ongoing</p>
<p><i>Deliver clear and assessable services to the Yakama Nation</i></p>	<p>4.2 Use technology & innovation to increase payment points and payment methods to make it easier to pay. 4.5 Disseminate child support program information to various locations on the reservation including CSO.</p>		<p>Abel French & Juan Ramirez</p>	

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